

Objet: GRAND ORAL ORGANIZATION

Regarding the organization of the grand oral.

1. Each jury will be composed of:

- A member of Vatel Corporate or his representative
- A member of the teaching team or management.
- A professional from the industry: person outside the school, or a school lecturer.

These three people will of course have to speak the language of the program and the foreign language chosen by the school.

Respect the timing of the exam:

- Preparation
- Presentation before the jury distributed as follows:

In the main language of the program (French, English, Spanish)

- Presentation (answer to questions asked about the case)
- Questions from the jury

Regarding the topics:

The subjects cover the skills and knowledge acquired in the subjects taught during the three years of the Bachelor's curriculum. The objective is to make students reflect on issues of hotel and/or restaurant structures and to provide coherent answers by using their knowledge acquired in the different subjects taught.

Regarding the content of the topics:

The subjects describe situations of catering and/or hotel establishments with various problems in human resources - management, marketing - communication, negotiation, or customer relationship management.

The subjects include two questions to which the student will have to provide constructed answers, concrete and in coherence with the given situation.

More than the technical accuracy of the answer, it is the logic and common sense of the student that will be appreciated. Indeed, the academic skills and knowledge of the students are appreciated and evaluated during the written tests.

Nevertheless, the jury will verify the candidate's ability to explain the technical and specific terms of the questions as well as those of his answers.

Regarding the student's assessment:

The members of the jury will have an evaluation grid for the grading of each student with specific criteria. The use of the evaluation grid is mandatory.

The jury will evaluate the reasoning that led to the proposed solutions according to the case presented. The objective is to verify a student's ability to understand a situation, the ability to analyze it and provide operational solutions.

He/She will also have to be attentive to the student's soft skills, including the wearing of the uniform, the quality of his personal presentation, his ability to listen and his ability to use a sustained language.

In the last part of the oral, the jury will check the students' ability to express themselves in a language other than their mother tongue.

If the jury considers that a student is off topic by answering one or more questions, he will have to reorient him/her in order to guide him towards the goal.